ZIM — Zentrum für Informationstechnologie und Medienmanagement

UNIVERSITÄT PASSAU

ZIM ACCOUNT? PASSWORD CHANGE?

You need your ZIM account for logging on to various systems, such as:

Stud.IP
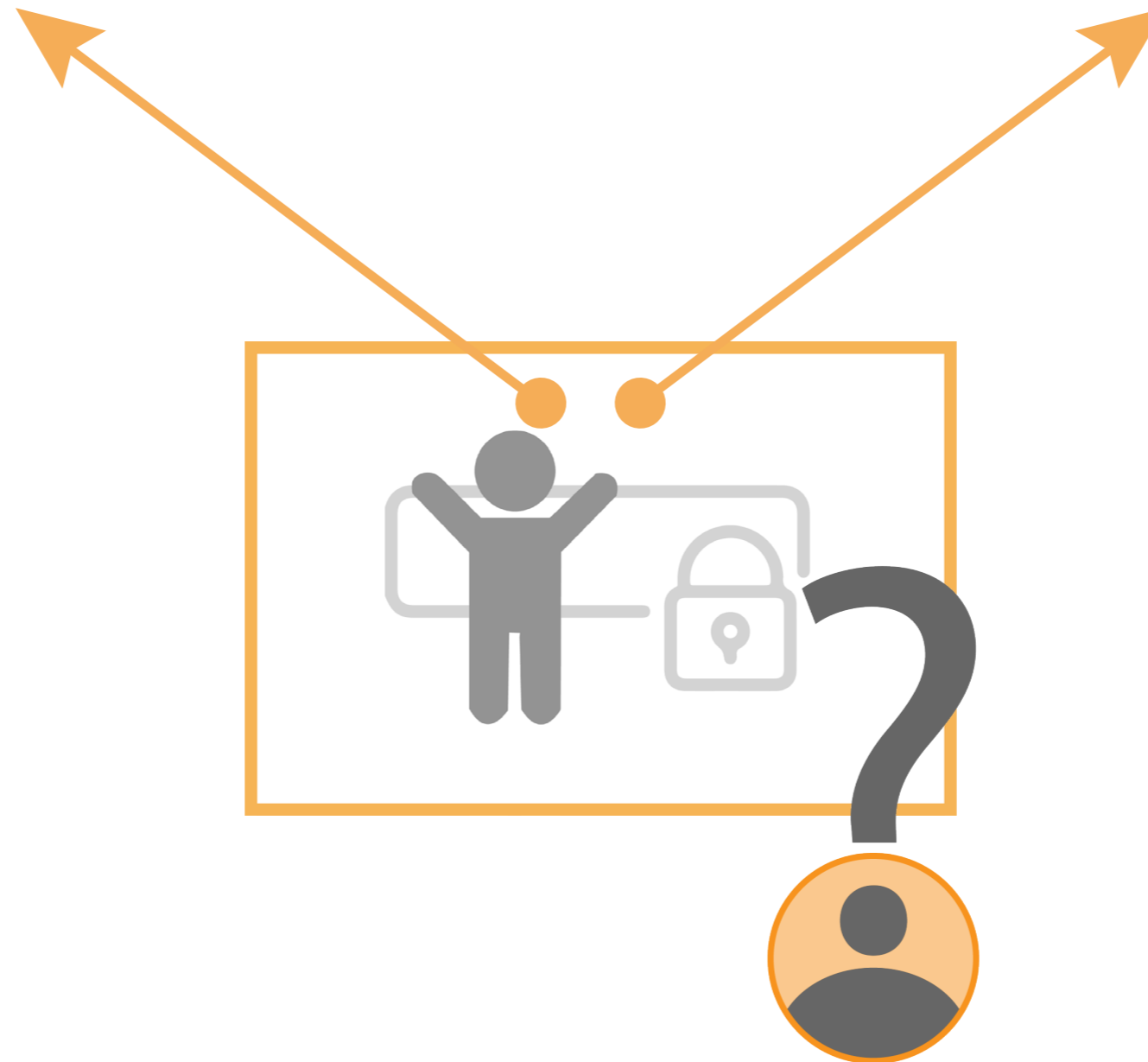➡ *e. g. timetable creation*

HISQIS
➡ *e. g. exam registration*

Campusportal
➡ *e. g. certificate of enrollment*

ILIAS
➡ *e. g. lecture recordings*

Outlook
➡ *e-mail inbox*

Library external access

Logging on to the pool PCs

You can **change** your password if you remember it or you can use the **24h password service** to **reset** your password:

https://www.zim.uni-passau.de/en/account/

To use the 24h password service, you should have stored your **cell phone number** and/or **private e-mail address** in the campusportal. You can find out how to do this here:

https://www.hilfe.uni-passau.de/campus-portal/studienservice/

Please note: You must change the password of your ZIM account every 93 days. Seven days before the password expires, you will receive a reminder e-mail with a notice that the password change is due.

For security reasons, your ZIM account will be temporarily blocked if you enter the wrong password multiple times or in case of other suspicious activities. Do not give your password to third parties. We will never ask you for your password.

ZIM-Support: @ support@zim.uni-passau.de ☎ +49 851 509 1888 ⚲ IM 046